



## 2012-13 TERMS AND CONDITIONS

### BOOKING POLICY

- **Deposit**  
A 50% deposit is required to reserve your trip.
- **Full Payment**  
Full payment is due 90 days prior to your trip.
- **Late Payments**  
If you do not pay your final payment on time, we reserve the right to sell the seat. We always use the same credit card on file to run each payment, unless we hear from you in advance not to do so. If you require us to refund a pre-agreed upon charge, you will be responsible for the 3% credit card fee that we will have to pay to refund the card.
- Unpaid bookings may be cancelled without notice.
- A completed confirmation form is required within two weeks of booking a trip for each individual on the trip.

### CANCELLATION POLICY

- All deposits are non - refundable.
- If you cancel **more than 90 days** before your trip, your deposit is non-refundable, **but is transferable** toward any new trip up to the end of the following season. It may **not** be used toward someone else's payment on the same trip, but may be transferred to someone else purchasing a new booking.
- If you cancel within 90 days of your trip, all money on account is **non-transferable and non-refundable**. For this reason we strongly suggest that all guests purchase **cancellation insurance** (see below).
- If you cancel within 90 days of your trip and have paid in full for your trip, and **we find** a replacement for your seat, you will get 75% of what we can sell the seat for put toward another trip, valid only until to the end of the following season. Otherwise all money is non-refundable as per above.
- Guests who cancel do have the option of finding a replacement to fill their seat. We will accommodate this at no extra charge if the guests transfer funds amongst themselves. All money on account will be transferred to the new person's trip payment and will not be refunded to original seat holder.
- Rescheduling at any time is subject to an administration fee of **\$100** per seat.

### REFUND POLICY

- No refunds are given for any unused portion of any trip, resulting from late arrival or early departure, for extra transportation costs or for any other reason.
- No refunds for down days, for late skiing departures and/or early returns.
- No refunds for accommodation or meals that have been used.
- If you miss days either from illness, injury or other you will NOT be refunded for the

- time missed.
- In the rare case that skiing must be cancelled due to mechanical failure, Snowwater will provide ski credits for the time missed, which may be applied to another day or the following season.
  - We reserve the right to cancel any ski package at anytime. Every attempt will be made to give you as much notice as possible. Full refunds will be given in this case.

**THERE ARE NO EXCEPTIONS TO THIS POLICY.**

We strongly recommend that you purchase both cancellation and medical evacuation insurance to protect yourself. We recommend [www.sandersontravelinsurance.com](http://www.sandersontravelinsurance.com)  
1.877.226.8728.